

# Get help to keep your home warm



Department  
of Energy &  
Climate Change

**The Energy Company Obligation (ECO) is a new programme designed to reduce Britain's energy consumption by funding home improvements worth around £1.3 billion every year.**

The funding comes from big energy suppliers. It's delivered to customers either directly from the supplier or by organisations working together, who have made special arrangements, such as Green Deal Providers.

Many householders in older properties and those on benefits or low incomes may qualify for extra financial assistance. Call the Energy Saving Advice Service (England, Scotland and Wales) on 0300 123 1234 or visit [www.Direct.gov.uk/Greendeal](http://www.Direct.gov.uk/Greendeal) to see if you're eligible.

People on certain income related benefits

|                              |   |   |                                   |
|------------------------------|---|---|-----------------------------------|
| Living in a private property | Living in social housing within a rural community | People living in a low income community | People living in older properties |
|------------------------------|---|---|-----------------------------------|

## Cavity wall insulation

Some homes have walls with a hollow space in the middle. Putting insulation in this space is quick and makes no mess because the work can be done from outside the home.

|   |   |   |   |
|---|---|---|---|
| ✓ | ✓ | ✓ | ✓ |
|---|---|---|---|

## External or internal solid wall insulation

Older homes usually have solid walls. Installing insulation on the inside or outside of the wall can dramatically reduce the heat that escapes your home.

|   |   |   |   |
|---|---|---|---|
| ✓ | ✓ | ✓ | ✓ |
|---|---|---|---|

## Loft insulation

Heat rises and it might be leaking into your loft. Insulating your loft, or topping up your existing insulation, will keep heat inside your living spaces for longer.

|   |   |   |   |
|---|---|---|---|
| ✓ | ✓ | ✓ | ✗ |
|---|---|---|---|

## Heating improvements

Improvements, like replacing your boiler with a high-efficiency boiler or updating your heating controls, can help you reduce the amount of energy used to keep your home warm.

|   |   |   |   |
|---|---|---|---|
| ✓ | ✗ | ✗ | ✗ |
|---|---|---|---|

## Where to start

Free impartial advice services are available. They can help with:

- finding out if you may be eligible
- explaining the support available
- accessing the support
- more information about the Energy Company Obligation.



**GET  
HELP**

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